



Quality Policy

Strait Up Projects Pty Ltd trading as Strait Up Cranes and Rigging ("Strait Up") provides crane and rigging services to all types of industries including mining, construction, civil, commercial, renewable energy, rail, industrial, rural, residential. Strait Up's personnel include crane operators, riggers, dogmen and truck drivers associated with crane supply.

Commitment

Strait Up is committed to providing client assurance and a high level of confidence in the quality of our lifting services. We are committed to meeting the requirements of our clients, learn from customer feedback and regular internal audits, as well as meeting legal and regulatory requirements associated with the crane industry.

Objectives

The objectives of the Strait Up Quality policy include:

- Continuous improvement of our service delivery to our clients.
- Quality control aims to identify deficiencies and quality assurance aims to prevent deficiencies from occurring.
- Communicated by Management to personnel and engagement by personnel.
- Objectives are measured, improved and updated when required.

Strait Up quality objectives apply to all operations and services within the company. All Strait Up personnel are encouraged to comply with the spirit of this policy in standards and competency of their work.

Responsibility and Communication

The Directors, management and personnel are responsible for quality control through Strait Up's Quality Management System seeking improvement by self-evaluation, constant review, action planning and encourage feedback from clients, suppliers and subcontractors. Strait Up is committed to achieving customer satisfaction by the use of quality procedures to meet the requirements of ISO 9001.

Strait Up will ensure that all personnel understand and implement the Strait Up policies and objectives, can undertake their duties effectively through continuous improvement and ongoing training and assessment.

Signed:

A handwritten signature in black ink, appearing to read "Grant Gjessing", written over a white background.

Grant Gjessing, Managing Director

Dated: 25 November 2024